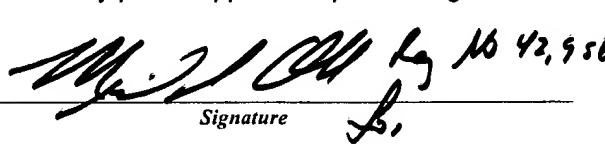
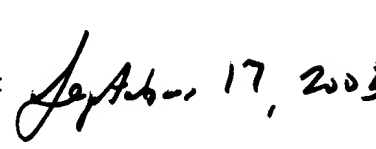



3627

<b>AMENDMENT TRANSMITTAL LETTER (Large Entity)</b>			Docket No. BS99-184		
Applicant(s): Willis et al.					
Serial No. 09/746,508	Filing Date December 26, 2000	Examiner Kramer, J.	Group Art Unit 3627		
Invention: <b>TECHNICIAN COMMUNICATIONS WITH AUTOMATED CLAIMS PROCESSING</b>					
<u>TO THE ASSISTANT COMMISSIONER FOR PATENTS:</u>					
Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.					
<b>CLAIMS AS AMENDED</b>					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	12 -	17 =	0 x	\$18.00	\$0.00
INDEP. CLAIMS	3 -	3 =	0 x	\$84.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
<b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT</b>					<b>\$0.00</b>
<div style="display:flex; justify-content:space-between;"><div><input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ A duplicate copy of this sheet is enclosed. <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 50-1390 A duplicate copy of this sheet is enclosed. <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17.</div><div style="text-align:right;"><b>RECEIVED</b> SEP 22 2003 <b>GROUP 3600</b></div></div> <div style="display:flex; justify-content:space-between; margin-top:20px;"><div>Signature:  Chad D. Wells Registration No. 50,875 Shaw Pittman LLP 1650 Tysons Boulevard McLean, VA 22102</div><div>Dated:  September 17, 2003</div></div> <div style="display:flex; justify-content:space-between; margin-top:20px;"><div> <b>28970</b> PATENT TRADEMARK OFFICE</div><div style="border:1px solid black; padding:5px; width:40%;"><p>I certify that this document and fee is being deposited on _____ with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.</p><p style="text-align:center">_____ Signature of Person Mailing Correspondence</p><p style="text-align:center">_____ Typed or Printed Name of Person Mailing Correspondence</p></div></div> <div style="display:flex; justify-content:space-between; margin-top:10px;"><div>CC:</div><div>28970</div></div>					